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Organization:

Title:

Comments: We lived in Farmington for over 40 years and loved driving up to Purgatory. We still travel to Durango and would have come up for the 4th of July if Covid 19 didn't have our country in a stronghold.

Corporate greed is more important than living creatures trying to make a home in their natural habitat?

Our country has been on the path of destruction since January 2017??

I'm sure this comment will not make one bit of difference because corporate greed is more important.

I have had communication about another problem with one of the Purgatory corporate properties. Our lodging accommodations: warm refrigerator, a propane leak and was infested with mice at SiPaPu. We were referred back to manager, who was fully aware of our problems before I contacted Purgatory. Purgatory owns several ski resorts in NM. I can't speak for all corporations but I can for this one, money is more important than human beings, living fish & lynx.

Keep in mind, we had been lodging at SiPaPu for over 20 years, several suites reserved for our family reunion.

Corporate came in and yes they have made the property more attractive but customer service is the key to success. 10% refund was originally offered to have all our boxes of food and supplies contaminated with mice droppings, inhaling propane and if our son hadn't reserved next door to us, 30 pounds of prime steaks would have been ruined. We also had mice droppings in our bed. Yes, we have pictures for documentation. Pictures will be available upon request.

I pray Purgatory changes their mind.