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About My Water

We invite you to learn more about your water supply—including where it comes from and how it's treated. We also provide regular updates on water quality, local projects, outages, and alerts, so you always have up-to-date information on your water.

Committed To Quality & Transparency

At Veolia North America, we take great pride in our ability to provide you with a reliable supply of drinking water that meets or surpasses the highest state and federal standards. Our teams work around the clock, rigorously testing and monitoring the entire distribution system so you never have to think twice when you pour yourself a glass of water.

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Where Your Water Comes From

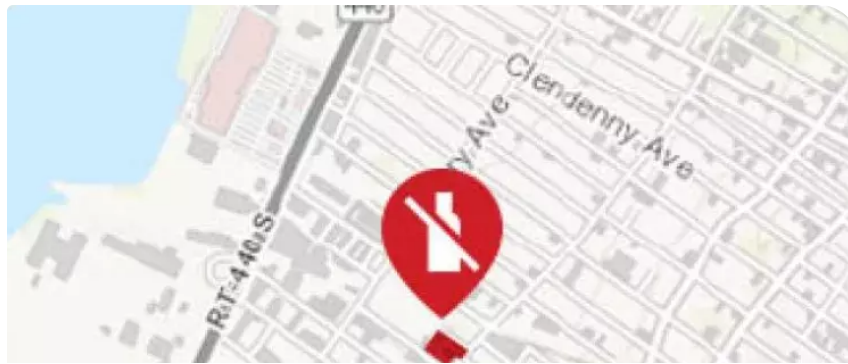
70% of your water supply comes from underground wells, while the remaining 30% is surface water drawn from the Boise River. Before it reaches the tap, the water is treated to meet safe drinking water standards.



Local Projects & Updates

Find out about upgrades and improvements in your area that are helping to ensure an efficient and reliable supply of drinking water.

LEARN MORE >



Notifications Map

Use our convenient map to pinpoint notifications in your area, including water outages, water quality advisories and more.

EXPLORE THE MAP >



About The Treatment Process

There are several different treatment processes for the water in your area. Groundwater, drawn from underground wells, is treated with small amounts of chlorine to protect against potentially harmful microorganisms in the water. At 9 of the wells, we add low doses of polyphosphate to isolate iron and manganese and keep your water clear. Surface water, drawn from the Boise River, is treated at two plants. The Marden Water Treatment Plant is a direct filtration plant. The treatment process includes dual-media filtration to remove particulate matter. In addition, we adjust the pH to reduce the corrosivity

of the water. The Columbia Water Treatment Plant is a membrane plant that does not require pre-treatment and uses ultrafiltration to remove particulate matter. At both plants, chlorine is added to disinfect the water prior to release into the distribution system.

English



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