Jennifer August 28, 2021

I have always paid my monthly balance in full and on time. For months my visa account has shown an outstanding balance, I can’t account for.

I have called Alaska’s service center several times, for months, I have written emails, and sent numerous letters – WITH NO RESPONSE!

I paid off a $500 balance, I cannot account for, and closed my visa account w/Alaska.

I still have a savings account.

Jennifer – all I have requested is to add my debits and my credits - That should be my actual balance.

Thanks, for getting back to me.

Mike Conlan 4778671